

COMMITTEE ON WAYS AND MEANS
U.S. HOUSE OF REPRESENTATIVES
WASHINGTON, DC 20515

November 17, 2021

Acting Commissioner Troy Miller
U.S. Customs and Border Protection
1300 Pennsylvania Avenue, NW
Washington, DC 20229

Dear Acting Commissioner Miller,

As you know, the United States Postal Service (USPS) recently announced new service standards for first class mail. The Committee on Ways and Means Subcommittees on Oversight and Trade are trying to determine the impact of the new standards, which include increased time-in-transit standards, on U.S. Customs and Border Protection (CBP) and would appreciate your answers to the following questions by December 10, 2021.

1. How many communications are sent by CBP throughout the year, and how much is spent on postage?
2. How many of these communications include a deadline or response date by which the responding party must act or respond? Please identify which of these deadlines are provided for in statutory language.
3. Each year, how many CBP refunds of overpayments of duties, taxes, and fees are made by mail?
4. How many pieces of correspondence are received by CBP each year?
5. How much is spent annually on postage by CBP, and what is the upcoming budget for FY2022 for postage?
6. To what extent will delayed mail delivery impact CBP (please include any estimates related to the expected delays), and what options, if any, are under consideration by CBP to address potential delays?
7. Describe any discussions with USPS related to mail rates/pricing and delivery times for mail from and to CBP within the last year.

Your assistance with our review is appreciated.

Sincerely,



Bill Pascrell, Jr., *Chair*
Subcommittee on Oversight



Earl Blumenauer, *Chair*
Subcommittee on Trade